

### Welcome to our SailSAFE Plan

It is always our priority to keep our guests and crew safe while travelling with us. In the environment of COVID-19 we want our guests and crew to have confidence that their safety and wellbeing have been thoroughly considered.

We have put in place a range of tested and proven protocols to manage our expeditions in a world in which COVID-19 exists.

Our key focus is on preventative measures where our protocol includes mandatory vaccination and COVID-19 testing for all guests and crew prior to boarding. Once onboard we have adopted a wide range of mitigation actions and a response plan that is approved by authorities in the regions in which we operate. Our plan is supported by Standard Operating Procedures, developed for each vessel requirements specific to the cruise destination.

We have maintained a high standard of safety and guest comfort for four decades - a record we are proud of.

As one of the first cruise lines to return to operations globally in October 2020, we have been safely operating voyages under SailSAFE and accumulated significant expertise in operating in this environment. We trust this SailSAFE Plan offers you peace of mind as you plan your explorations of Australia's coastline, and the world, with Coral Expeditions.

Thank you for your support and we look forward to welcoming you onboard.



Mark Fifield Group General Manager - Director



## **Before You Cruise:**

All guests and crew must complete our pre-screening process.

#### **VACCINATION**

We require mandatory COVID-19 vaccination for all guests and crew. To prepare for your voyage, ensure you have been fully vaccinated against COVID-19. Fully vaccinated means you have received two vaccinations as well as any eligible boosters. Medical exemptions are accepted in line with Australian standards. Vaccination for children follow Federal Health and AHPRA guidelines.

#### **PERSONAL LINK QUESTIONS**

We require all guests to answer the questions and declarations on the personal link <u>here</u>. At your earliest convenience, access the link using your booking number and surname. Mandatory questions include Vaccination Status, Medi-Vac agreement and SailSAFE declaration. For groups and charters the questions are available in PDF <u>here</u>.

#### Complete Personal Link Questions >

#### **REDUCE YOUR RISK**

We ask that all guests and crew self-isolate to the extent possible for at least 7 days prior to departure of their cruise. We suggest the following approach:

- · Conduct only essential activities outside of your home
- Avoid exposure to indoor public spaces and transport
- Avoid large social gatherings
- Wear a mask whilst travelling in public transport and in terminals
- Wash hands regularly
- Physical distance in public spaces

#### **CHECK-IN & RAPID ANTIGEN TEST (RAT)**

**Self-Reporting RAT:** Guests are required to self-administer a COVID Rapid Antigen Test within 24 hours prior to arriving at the check-in venue, and upload a photo of the results through our dashboard here: <a href="https://coral.respondglobal.com">https://coral.respondglobal.com</a>.

**Check-In & RAT:** Guests must arrive at the designated venue for check-in. All guests will be supplied a COVID Rapid Antigen Test to be conducted at the check-in venue for clearance prior to embarkation.

If significant concerns are raised during screening, guest/s will be asked to postpone their expedition.

Self-report your RAT test results >











# **During Your Cruise:**

Medically developed and Government approved protocols.

#### TRANSFERS FROM CHECK-IN TO VESSEL

To maintain the safe travel environment, we provide transfers from the check-in location to the vessel (when the check-in location is not at the terminal/wharf). These transfers undergo hygiene and disinfection protocols to maintain your safety.

#### **MEDIC ONBOARD**

All international voyages with more than 100 persons onboard will have a medic to monitor the COVID environment. They are there to report and support any changes in guest or crew health and liaise with shore side staff and official health departments. For domestic voyages and international voyages with less than 100 persons onboard, our crew are trained in basic first aid, with senior roles onboard holding a remote first aid certification that enables care and treatment to the extent of this training. If you are feeling any flu-like symptoms at any time you must call the purser using the phone in your room.



#### IF YOU TEST POSITIVE ONBOARD

Any guest who shows symptoms of COVID-19 is required to inform our crew who will provide you with a RAT to self-administer onboard. If you test positive, we will be required to follow the marine directives by which the vessel is governed at the time of your positive result. This may include a period of isolation in your own stateroom to protect fellow travelers. Guests in isolation will be served our normal meals and beverages in-room and will be provided with care and assistance from our crew through out the period of your time in isolation. Coral Expeditions does not cover any liability for loss of experience or other impacts associated with any isolation or quarantine arising from the voyage.



#### HAND AND RESPIRATORY HYGIENE

COVID-safe practices of mask wearing, hand sanitisation and physical distancing will be required throughout your voyage, including transfers in Xplorers and Zodiacs. Wash stations and hand sanitizer are located throughout the vessel.

#### PHYSICAL DISTANCING ONBOARD

Our vessels are naturally spacious, and we manage common spaces to provide the distancing equivalent to 4sqm per person indoors and separation of 1.5 metres. We minimise the movement of large groups of people using staggered calls to group functions such as lectures and meals. For dining, expect to see both indoors and al fresco options. When going ashore aboard the Xplorer tenders, a safe distance between groups and multiple tender trips is provided.



#### **ENVIRONMENTAL CLEANING & DISINFECTION PROCEDURES**

Objects that are touched frequently like banisters and door handles are cleaned and disinfected a minimum of 4 times daily. All surfaces are cleaned in a two-part approach designed to rapidly act against COVID-19. Our crew wear PPE for work activities that have higher risk.



Risk assessment for port visits are developed prior to each cruise and adjusted in real time as needed. Port visits may be changed or altered as required to remove exposure to shore-side hotspots or suspected outbreaks.



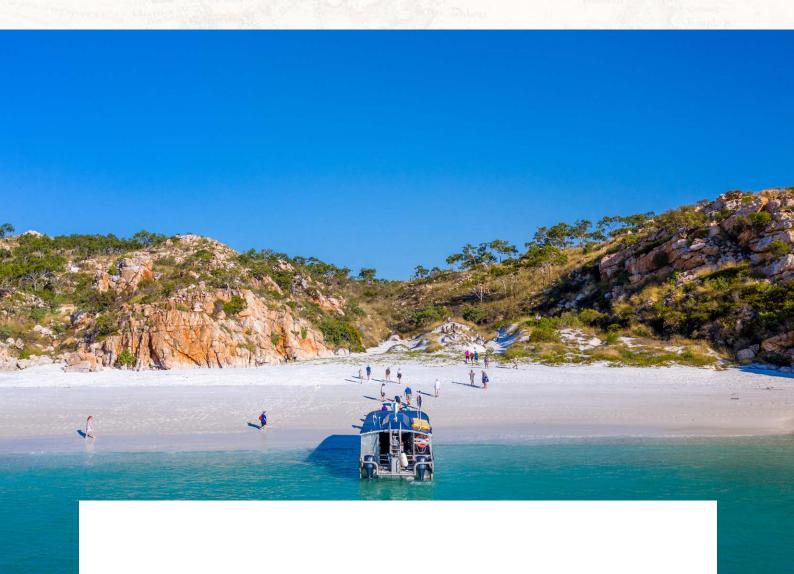
#### **STAFF TRAINING**

All staff receive comprehensive training on this plan and corresponding responsibilities. Each ship and crew undertake scenario based, practical training to ensure protocols are understood and practiced, including training on PPE use.

#### **VENTILATION SYSTEM**

Our vessels are designed with large open spaces and deck areas to maximise social distancing whilst indoors and for you to enjoy the natural outdoor air on deck. All vessels run modern a/c systems that manage the air flows and filtration to maximise the purity of the air quality within the vessel. Air is not recirculated and the additional use of infrared and or antibacterial treatments are applied to maximise the protection from bacterial spread.





# SailSAFE

Our **Health & Safety Plan** for guests & crew

## Thank You

Coral Expeditions will continue to monitor the COVID situation in the country and adjust our testing protocols as required. We thank you for your patience and understanding.

For further pre-cruise information, visit our "Before You Travel" page. <a href="https://www.coralexpeditions.com/au/travel-pre-departure-information/">https://www.coralexpeditions.com/au/travel-pre-departure-information/</a>